



BLACK & DECKER

TELEFAX - PAGE 1 OF 1

OUR TELEFAX n. 39-341-589371
IF ANY PROBLEM IN RECEIVING ARISES
PLEASE CALL TERESA 39-341-589375

Civate, 23.02.95

to: Neil Jamieson ✉
from: A. Bollini

c.c.: R. De Becker ✉
M. Generani

Subject: Milestone Training

Neil,

referring to R.D.B. fax please find the name of Civate/Molteno Viewpoint champion:

~~Marzolla Raffaella~~ (E. Mattavelli's secretary)

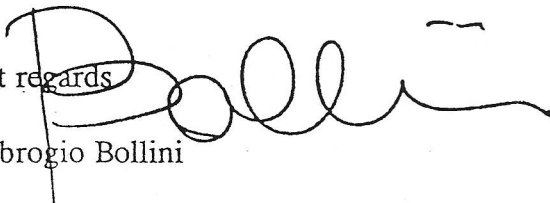
Raffaella is currently using all the most important PC programs working under Windows environment.

She was the person that in the past has been involved (together with Greg Harris in U.S.) in the Enterprise Implementation Group.

At the moment Raffaella is training most of the people in Civate/Molteno which are not yet familiar with Windows environment and relevant programs.

She has on her PC one of the 4 Viewpoint copies available in Civate and her level of knowledge of this software is the highest in our organization.

Best regards


Ambrogio Bollini